

ANNA SHTORM

QA ENGINEER

WORK EXPERIENCE

Test Developer

DGS BUSINESS SERVICES SP. Z O. O. | 2017 - 2021

Development of test case specifications, development and maintenance of the automated and manual test cases, creation of new test documentation and consolidation existing one, review the requirements, the test case execution result analysis, feedback to the development team and identification of the opportunities for improvement.

Tools: SpiraTeam, TFS, Azure DevOps, Jenkins, Qt Test module, QML, Java Script, TortoiseGit, Source Tree, Scrum framework.

Junior Game Tester

HUUUGE GAMES | 2017

Games and web apps testing, bugs report using dedicated tools, identification of the opportunities for improvements in currently tested games, analysis of competing products. Extensive localization testing.

Tools: Jira, Android Debug Bridge and Telnet.

Player Support

HUUUGE GAMES | 2017

Customer service for users of social mobile games. Issues resolution reported by players, constant interactions with customers through the social network, mails, and chat.

Tools: CRM, Zendesk, iOS, and Android.

Trainee Tester

TESTUJ.PL | 2017

Test cases creation in Testlink, bugs report in the bug tracker Mantis, execution black-box tests and exploratory tests, test plan creation.

Tools: Testlink, Mantis.

Junior IT Admin Supporter

COLOPLAST | 2015 - 2017

Second line of support, handling requests and occasionally incidents in regards to a variety of IT systems like E1, CRM, PeopleSoft, Basware, Alusta, Active Directory, SCCM, SharePoint. Administration of mobile devices, maintenance of the stock equipment, telephony system administration (Avaya). Creation of work instructions, the working process transfer, and alignment of the inherited processes.

EDUCATION

ISTQB | 2020

Test Automation Engineer - Advanced Level (CERTIFICATE OF ATTENDANCE)

HARVARDX | 2020

CS 50` Introduction to Computer Science

UDEMY | 2020

Qt Quick and QML for beginners: The Fundamentals

ISTQB | 2019-2019

PSPO I PSM I Foundation Level

HDI | 2016

HDI Customer Service Representative

WESTERGAARD A/S | 2015

ITIL Foundation Certificate in IT Service Management

PENZA TEACHING TRAINING UNIVERSITY | 2011

Master degree in Journalism and Russian philology



PROFESSIONAL SUMMARY

Experienced Test Developer with a demonstrated history of work in the medical device industry, game development and web.

I'm looking for an opportunity to expand my knowledge and experience in automation, programming and penetration testing. "A little challenge never killed nobody."

I prefer projects and technologies that I have never tried before or have less experience with.

New things and situations excite me!

SKILLS

TESTING

- ISTQB - advanced knowledge
- Manual - advanced knowledge
- Automation - basic knowledge
- Localization - advanced knowledge
- Scrum - advanced knowledge
- Jira - basic knowledge
- Spira - advanced knowledge

PROGRAMMING

- QML - basic knowledge
- HTML - basic knowledge
- SQL - basic knowledge
- JavaScript - currently learning
- Python - currently learning

AUTOMATION FRAMEWORK

- TestComplete - basic knowledge
- Qt Test module - advanced knowledge

VERSION CONTROL

- GIT - basic knowledge
- Tortoise GIT - basic knowledge
- Source tree - advanced knowledge
- TFS - basic knowledge
- Jenkins - basic knowledge

LANGUAGES

- English C2
- Polish C2
- Russian C2
- Spanish A2
- German A2
- Chinese A1

CONTACT

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